

# **Terms and Conditions of Service**

Welcome to Malahide Historical Tours ("we," "us," "our"). By accessing or using our website, by making a booking or using our services, you agree to accept and comply with these Terms and Conditions. Please read them carefully.

#### 1. General Information

Service Description: Malahide Historical Tours.ie provides guided historical tours and related services in Ireland.

Eligibility: Users must be at least 18 years old or have parental consent to book services.

Changes to Terms: We may update these Terms periodically. Continued use of our services constitutes acceptance of the revised Terms.

#### 2. Bookings, payments and refunds

Booking Process: Bookings are confirmed upon receipt of full payment.

Payment Methods: We accept credit/debit cards and other payment methods specified on our website.

Refunds: If we cancel your booking we will refund your booking payment. If you cancel your booking more than 24 hours before the booked time/date, we will refund you. Cancelations notified to us less than 24 hours before the booked time/date may not receive a refund.

#### 3. Participant Responsibilities

Health and Safety: Participants are responsible for ensuring they, and any person on whose behalf they make a booking including children in their care, are suitably physically able to join the tour.

Behaviour: Disruptive or unsafe behaviour may result in removal from the tour without a refund.

Arrival: Participants must arrive on time at the specified meeting location. Late arrivals may forfeit their booking.

## 4. Liability

Assumption of Risk: Although we strive to ensure there is low risk to participants, walking tours can involve inherent risks. By booking and participating, you accept all associated risks.

Limitation of Liability: To the fullest extent permitted by law, we are not liable for injury, illness, loss or damage incurred during the tour.

Insurance: We strongly recommend participants have personal travel and/or health insurance.

## 5. Data Protection and Privacy

GDPR Compliance: We comply with the General Data Protection Regulation (GDPR) and Irish data protection laws.

Data Collection: Personal data (e.g., name, contact details) is collected solely for booking and communication purposes.

Data Retention: Data is retained only as long as necessary for legal and business purposes.

Third-Party Sharing: We do not share personal data with third parties unless required by law or necessary to fulfil your booking.

Your Rights: You have the right to access, correct, or delete your data. Contact us at malahidehistoricaltours@gmail.com for assistance.

For a more detailed explanation, please read our Privacy Policy.

## 6. Intellectual Property

Ownership: All content on MalahideHistoricalTours.ie, including text, images, and logos, is our intellectual property.

Restrictions: You may not copy, reproduce, or distribute our content without prior written consent.

#### 7. Governing Law

These Terms and Conditions are governed by Irish law. Any disputes arising from these Terms and Conditions will be subject to the jurisdiction of the courts of Ireland.

#### 8. Contact Information

If you have any questions please contact us:

Email: Malahidehistoricaltours@gmail.com

Thank you for choosing Malahide Historical Tours and we look forward to ensuring you have an enjoyable and memorable tour with us.

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